

Report to: **East Sussex Health Overview and Scrutiny Committee (HOSC)**

Date: **23 March 2017**

By: **Assistant Chief Executive**

Title: **East Sussex Healthcare NHS Trust: Care Quality Commission Follow-up Inspection Report**

Purpose: **To consider the recent Care Quality Commission follow-up inspection report on East Sussex Healthcare NHS Trust**

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## **RECOMMENDATIONS**

**HOSC is recommended to:**

- 1) consider and comment on the Care Quality Commission report on services provided by East Sussex Healthcare NHS Trust, and the Trust's response; and**
  - 2) to agree any specific areas of the Trust's quality improvement programme the committee wishes to scrutinise further.**
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### **1. Background**

- 1.1. The Care Quality Commission (CQC) carried out an inspection of East Sussex Healthcare NHS Trust (ESHT) in September 2014. The results of this inspection were published in a CQC Inspection Report in March 2015, rating the Trust as overall 'inadequate'.
- 1.2. A follow-up CQC inspection, focusing on those services the CQC had rated as inadequate, was undertaken at the end of March 2015. The CQC published its follow-up report on 22 September 2015 and again rated the Trust as inadequate.
- 1.3. As a result of the CQC inspections, ESHT was placed in special measures by the NHS Trust Development Authority (TDA) - now NHS Improvement. As part of that process ESHT was required to produce a Quality Improvement Plan (QIP) that detailed the sustainable improvements the Trust's new leadership team would make in order to address the issues highlighted by CQC and ultimately come out of special measures.
- 1.4. A new Trust Board was appointed during 2016 including a new Chief Executive and Chairman.
- 1.5. The CQC inspected both of ESHT's acute hospital sites for a third time in October 2016 and published its inspection reports in January 2017. The reports recognised significant improvements since the last inspections in September 2014 and March 2015 and the CQC rating moved from 'inadequate' to 'requires improvement'. The summary Trust report is included for information as **Appendix 1** to this report. The full reports are available [on the CQC's website](#).

### **2. Supporting Information**

- 2.1. The CQC inspected six acute hospital services between 4 and 6 October 2016 – emergency care, surgery, maternity and gynaecology, children and young people, end of life care and outpatients. The two other acute hospital services (medicine and critical care) and community services were not inspected as they had indicated good performance at previous inspections and the CQC's information review suggested that this had been sustained.

2.2. The report provided by ESHT (**Appendix 2**) provides a high level overview of the findings and the actions in place to support the Trust in achieving its ambition of becoming 'Outstanding by 2020'.

2.3. In summary the results of the CQC inspection in October 2016 show:

- A total of 114 ratings of which 52 were 'good' and two were 'inadequate', this compares to 11 'good' and 23 'inadequate' in 2015.
- The CQC commended 15 areas for outstanding practice.
- Both hospitals were rated inadequate for the safe domain of Urgent Care, although Urgent Care was rated 'requires improvement' overall.
- The inspection resulted in two 'must do' and 34 'should do' actions that require addressing across the organisation.

2.4. Appendix 2 also sets out the Trust's QIP workstreams that have been reviewed and revised so they encapsulate the relevant CQC 'must' and 'should do' actions. The three key projects are End of Life Care, Mortality and Morbidity, and Urgent Care and Patient Flow.

2.5. The Trust remains in special measures and a CQC re-inspection is expected later in the year.

### **3. Conclusion and recommendation**

3.1 The Committee is recommended to consider and comment on the CQC inspection report on services provided by ESHT, and the Trust's response, and to agree any specific areas of ESHT's quality improvement programme the committee wishes to scrutinise further.

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